Event Details

Title of event
Getting to Zero Homelessness: How Real-Time Measurement and New Collaborative Action Structures are Driving Real Results Around the World

Organization Details
Organization: Community Solutions
Organization Country: USA

Summary
The New Urban Agenda calls for progress toward the full realization of the right to adequate housing, and this includes efforts to reduce and end homelessness. Yet, most countries continue to struggle with homelessness, and even in highly developed countries with generous housing and social policies, the problem persists. This session moves beyond traditional questions of resourcing and housing supply and asks what types of collaborative action and measurement structures are necessary for communities to end homelessness and other complex social challenges.

Participants will explore case studies from the Built for Zero model, a set of nimble, bottom-up strategies developed by Community Solutions and now being adapted by more than 100 cities in the USA, Australia, Canada and the United Kingdom. More than 50 of these cities have successfully reduced homelessness and 18 have achieved zero for target populations. The Built for Zero model reframes homelessness as a complex, dynamic problem that cannot be solved through traditional planning or top-down housing policy alone. Instead, it engages system leaders and frontline workers as a single, agile improvement team to develop real-time data on homelessness and build a culture of testing and continuous improvement within local housing systems.

Participants will also explore the pioneering work of ThinkCity, an Malaysian NGO which has been working since 2018 to adapt key lessons from the Built for Zero model while also innovating new strategies in a developing context. The results of ThinkCity’s work, rooted in hundreds of in-depth street interviews with people experiencing homelessness, have opened the door to new housing models, collaboration structures, and data collection opportunities in a fast-developing global city.

Other Organization name
ThinkCity (MALAYSIA)

Prospective moderator, speaker(s) or panelist(s)

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<th>First Name</th>
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<tr>
<td>1</td>
<td>Jake</td>
<td>Maguire</td>
<td>Co-Director, Built for Zero</td>
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<td>2</td>
<td>Uta</td>
<td>Dietrich</td>
<td>Senior Manager, Resilience</td>
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